



CLEARWAYS



INNOVATION CHALLENGE



#ClearwaysChallenge
bit.ly/ClearwaysChallenge

Agenda

- Welcome & Introductions
- Innovation Challenge Details
 - Data
 - Definition
 - Problem Statements
- Q&A
- Networking

Panel

Clearways Subject Matter Experts

- **Craig Moran**
Chief Operating Officer
Transport Management Centre (TMC)
- **Hilary Johnson**
Director Pinchpoints & Clearways North
Roads and Maritime Services (RMS)
- **Prabaka Siva**
Manager Reliability and Congestion
Planning
Transport Management Centre (TMC)

Open Data & Innovation

- **Micah Starkis**
Director, Open Data, Apps and Innovation
- **Yvonne Lee**
Manager Open Data & Innovation
- **David Phillips**
Open Data Enablement Lead
- **Richard Tubb**
Innovation Lead

About Clearways & the Clearways Data



Craig Moran
Chief Operating Officer
Transport Management Centre (TMC)

Clearways Data

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FID,REMARKS,SERVICE_NO,DIRECTION,PEAK,TRANSIT_LA,BUS_LANE_H,CLEARWAY_H,LINK_ID,STREET_NAM,SUBURB,PUBLIC_HOL,STATUS,STATUS_DAT,SERVICE_TY,SHAPE_LEN
0,Breakdown only 24hours,HC3,N,Undefined,,190_1_1,SILVERWATER RD,DUNDAS,Y,,HC,435.76508817299980
1,Breakdown only 24hours,HC3,N,Undefined,,190_1_1,KISSING POINT RD,DUNDAS,Y,,HC,36.06092307950000
,HC3,N,AM/PM,,M-F 0600-1000,1500-1900,13_3_1,PENNANT HILLS RD,PENNANT HILLS,Y,,HC,260.914383637000010
,HC3,N,AM/PM,,M-F 0600-1000,1500-1900,13_4_1,PENNANT HILLS RD,PENNANT HILLS,Y,,HC,1,683.482971060000000
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,HC3,N,AM/PM,,M-F 0600-1000,1500-1900,13_5_2,PENNANT HILLS RD,WEST PENNANT HILLS,Y,,HC,128.436777774000010
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,HC3,N,AM/PM,,M-F 0600-1000,1500-1900,13_6_1,PENNANT HILLS RD,BECROFT,Y,,HC,825.142148175999980
,HC3,N,AM/PM,,M-F 0600-1000,1500-1900,13_6_2,PENNANT HILLS RD,CARLINGFORD,Y,,HC,806.561407970000040
,HC3,N,AM/PM,,M-F 0600-1000,1500-1900,13_6_3,PENNANT HILLS RD,CARLINGFORD,Y,,HC,553.425450962000010
,HC3,E,Undefined,,6002_5_2,HILLS MWY,BECROFT,Y,,HC,1,959.869464440000000
,HC3,E,Undefined,,6002_5_2,HILLS MWY,BECROFT,Y,,HC,32,722968156900002

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FID	Shape*	DIRECTION	PEAK	TRANSIT_LA	BUS_LANE_H	CLEARWAY_H	LINK_ID	STREET_NAM	SUBURB	PUBLIC_HOL	SHAPE_LEN
0	Polylne	N	Undefined				190_1_1	SILVERWATER RD	DUNDAS	Y	435.765088
1	Polylne	N	Undefined				190_1_1	KISSING POINT RD	DUNDAS	Y	36.060923
2	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_3_1	13_3_1	PENNANT HILLS RD	PENNANT HILLS	Y	260.914384
3	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_4_1	13_4_1	PENNANT HILLS RD	PENNANT HILLS	Y	1683.482971
4	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_5_1	13_5_1	PENNANT HILLS RD	WEST PENNANT HILLS	Y	554.924352
5	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_5_2	13_5_2	PENNANT HILLS RD	WEST PENNANT HILLS	Y	128.436778
6	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_5_3	13_5_3	PENNANT HILLS RD	WEST PENNANT HILLS	Y	89.896957
7	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_5_3	13_5_3	PENNANT HILLS RD	WEST PENNANT HILLS	Y	508.959941
8	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_6_1	13_6_1	PENNANT HILLS RD	BECROFT	Y	825.142148
9	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_6_2	13_6_2	PENNANT HILLS RD	CARLINGFORD	Y	806.561408
10	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900	13_6_3	13_6_3	PENNANT HILLS RD	CARLINGFORD	Y	553.425451
11	Polylne	E	Undefined				6002_5_2	HILLS MWY	BECROFT	Y	1959.869484
12	Polylne	E	Undefined				6002_5_2_4	HILLS MWY	BECROFT	Y	32.722968
13	Polylne	E	Undefined				6002_5_2_6	HILLS MWY	BECROFT	Y	486.894501
14	Polylne	N	Undefined				8003_2_4	PACIFIC MOTORWAY	WAHROONGA	Y	710.805866
15	Polylne	S	Undefined				8003_2_2	PACIFIC MOTORWAY	WAHROONGA	Y	128.955106
16	Polylne	S	Undefined				8003_2_3	PACIFIC MOTORWAY	WAHROONGA	Y	791.376143
17	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_2	KISSING POINT RD	DUNDAS	Y	114.81239
18	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_3	KISSING POINT RD	DUNDAS	Y	21.492522
19	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_3	KISSING POINT RD	DUNDAS	Y	487.345236
20	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_3	KISSING POINT RD	DUNDAS	Y	16.707814
21	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_4	KISSING POINT RD	DUNDAS	Y	55.25548
22	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_5	KISSING POINT RD	DUNDAS	Y	975.427271
23	Polylne	E	AM/PM		M-F 0600-1000, 1500-1900		574_3_6	KISSING POINT RD	NORTH PARRAMATTA	Y	609.531764
24	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900		13_7_1	PENNANT HILLS RD	CARLINGFORD	Y	220.749053
25	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900		13_8_1	PENNANT HILLS RD	CARLINGFORD	Y	380.390156
26	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900		13_8_2	PENNANT HILLS RD	CARLINGFORD	Y	419.993291
27	Polylne	N	AM/PM		M-F 0600-1000, 1500-1900		13_8_3	PENNANT HILLS RD	CARLINGFORD	Y	228.030111
28	Polylne	W	Undefined				162_4_6	MONA VALE RD	GORDON	Y	17.804494
29	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	363.950949
30	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	0.346813
31	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	2.899157
32	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	190.862291
33	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	386.736167
34	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	197.718822
35	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	32.010543
36	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	178.534703
37	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	173.787106
38	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	232.193438
39	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	0.050914
40	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	0.101854
41	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	355.879846
42	Polylne	N	PM		M-F 1500-1900		158_1_1	MARSDEN RD	CARLINGFORD	Y	29.016567
43	Polylne	N	PM		M-F 1500-1900		158_2_1	MARSDEN RD	DUNDAS VALLEY	Y	215.399233
44	Polylne	N	PM		M-F 1500-1900		158_2_1	MARSDEN RD	DUNDAS VALLEY	Y	97.757953

Objective:

Keep clearways clear

Definition: What is a clearway?

A clearway is a section of road where stopping or parking is prohibited. Buses and taxis are permitted to stop when dropping off or picking up passengers.

Clearway hours are variable depending on the day of week, time of day and location as indicated by signage.

Innovation Challenge

Problem Statements

Problem Statements

1. How can we improve driver's awareness of clearway restrictions?

Any cars parked in clearways during operating times, transit lanes and bus lanes, can contribute to and cause congestion.

Standard clearways times are becoming more complex in addition to clearways required for special events.

How can we prevent drivers from parking (and leaving their vehicles) in clearways? This includes the start and end of clearway operating times.

Problem Statements

2. How can we improve how the TMC is notified of stationary vehicles in clearways, transit lanes or bus lanes.

The Transport Management Centre (TMC) works closely with other government agencies and service providers to constantly monitor and maximise the safety and efficiency of the NSW road network. The TMC is notified and takes action when a vehicle is parked in a clearway, transit lane or bus stop.

How can the TMC be notified faster and more efficiently when vehicles are parked illegally in clearways?

The TMC checks the vehicle registration in DRIVES to ensure the car is not involved in a crime. If this check comes back clear, a tow truck contractor is notified and authorised to tow the vehicle to the closest legal on-street parking spot. (See Statement 3).

Problem Statements

3. How can we advise a driver the location of their towed vehicle?

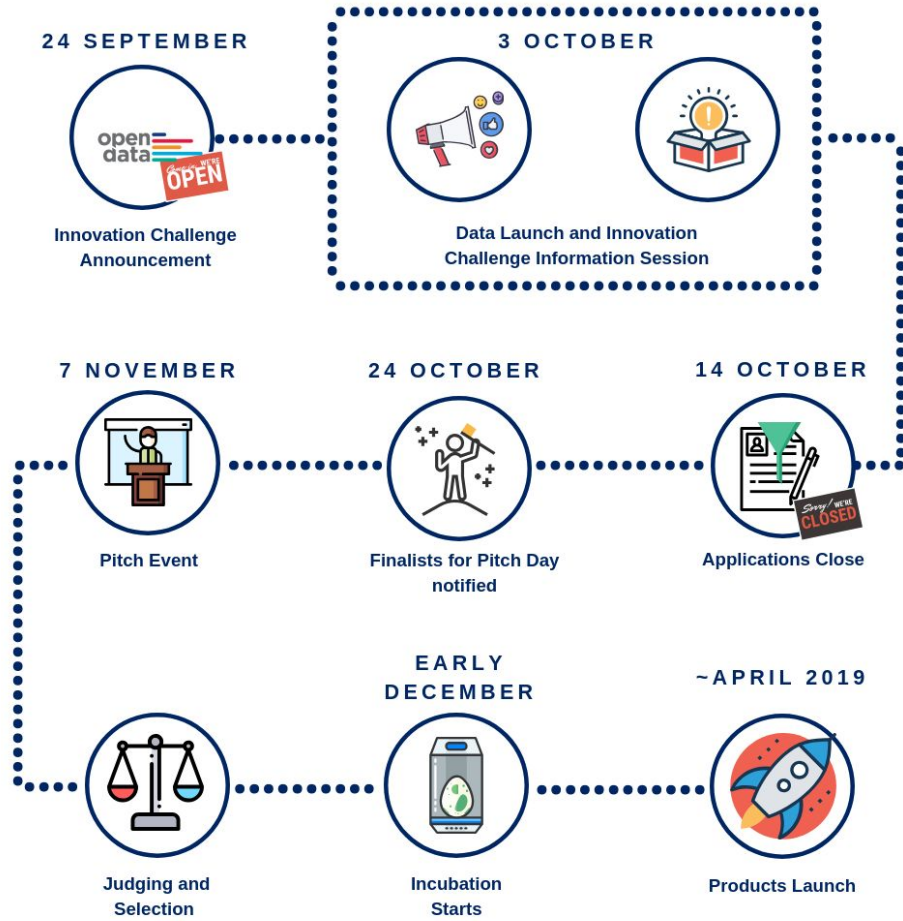
Drivers don't know who to contact when they can't find their vehicle. If the vehicle has been towed due to being in a clearway, transit lane or bus lane, the TMC is aware of where the vehicle is parked.

Vehicles are towed to the nearest legal on-street parking spot. This location is logged with the TMC who can advise the driver when they phone in.

Parking fines and towing fees are incurred by the driver.

Timeline

Innovation Challenge



Further information

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Q&A

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Questions from the Open Data Forum

opendataforum.transport.nsw.gov.au

Questions from the Open Data Forum

1. Does TfNSW make any attempt to call or SMS the mobile number (e.g. question 1 on the licence form) of the registered vehicle owner before towing?
2. Would TfNSW be willing to use their customer database to send notifications on behalf of an app?
3. If not, would TfNSW be willing to include an opt-in checkbox for tow notifications on future vehicle registration forms?
4. Does TfNSW have an API to provide details of where individual vehicles are towed to?
5. If not, is there any possibility to request that tow truck operators enter this into an app?
6. What is the average and maximum distance that a vehicle has been towed to reach the nearest parking spot?

Questions from the Open Data Forum

7. How many clearway signs currently contain the TMC number to call?
8. Would TfNSW be willing to add a QR code to clearway signs (e.g. a sticker on the back of each sign) to make it easier for people who can't find their car to lookup information?
9. May we know how the seed funding pools have been split for previous challenges? I don't need to know the exact \$ and to which recipient.
10. May we know what the common excuses are for drivers who park in clearways at clearways times?
11. Does our submission need to address all the problem statements, or any of the problem statements? I can understand that addressing all of them will be looked upon favorably, but can a submission addressing only one or two be eligible to reach the pitch day stage?

Questions from the Open Data Forum

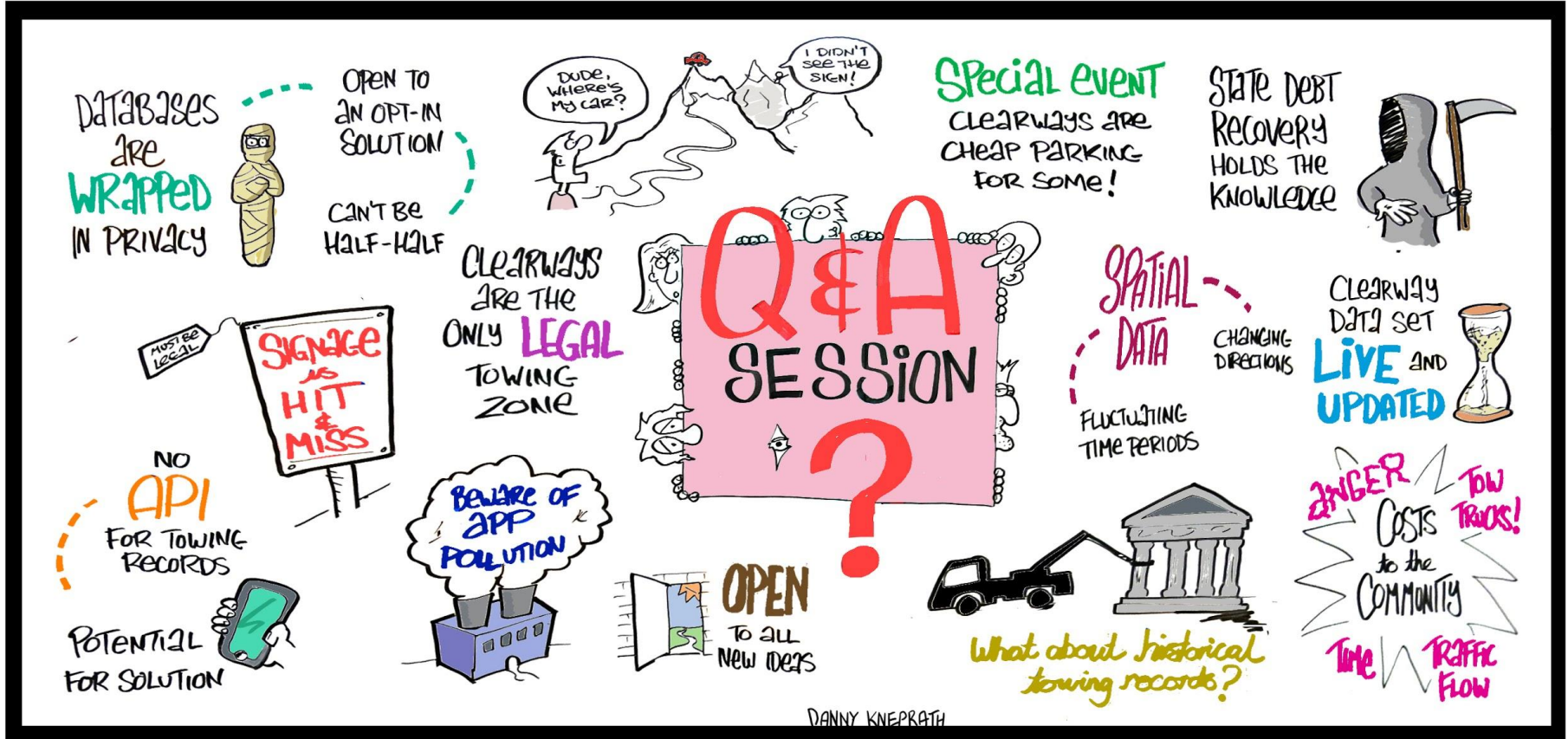
12. Can you share with us any existing solutions (including non-digital ones) that already address some of the problem statements?

13. How does the current system work? As in, how does the information flow between the tow truck contractor, TMC, and the car owner/driver?

Clearways Data & Innovation Challenge

Questions from the Floor

Visual Scribe



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